

## **AODA – Customer Service Standard**

LIXIL Canada Inc is committed to providing equal access and participation for all individuals including its customers, employees, suppliers, job applicants and any other person(s) who may enter its premises or use its services. As an organization, we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005), and its associated standards and regulations.

We value all of our customers and strive to meet everyone's needs. Your feedback regarding your experience with our service and accessibility is important to us and will provide invaluable information to improve and our commitment to providing equal access and participation for all individuals.

Your mail leave your feedback in the section below. Feedback can also be submitted by e-mail, phone or mail.

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| Management |
| IXIL Canada Inc<br>900 Avebury Road   |

L5R 3M3 Ph: 905-949-4800

Mississauga, Ontario

e-mail: hrlixilcanada@lixil.com